Terms and Conditions

1. Introduction

These Terms and Conditions govern your use of our website and the purchase of resin products from us. By placing an order, you agree to these terms.

2. Eligibility

You must be at least 18 years old to purchase from our website.

3. Product Information

We strive to ensure all product descriptions and prices are accurate. However, errors may occur, and we reserve the right to correct them.

4. Orders & Payment

- All prices are in GBP and include VAT where applicable.
- Payment must be made in full before dispatch.
- We accept major debit/credit cards and other payment methods listed at checkout.

5. Shipping & Delivery

- We deliver within the UK only.
- Estimated delivery times are provided at checkout but are not guaranteed.
- We are not liable for delays caused by third-party couriers or unforeseen circumstances.

6. Returns & Refunds

- You have 14 days from receipt to return unused, unopened products for a refund.
- Custom or mixed resin products are non-refundable.
- Return shipping costs are your responsibility unless the item is faulty.

7. Safety & Liability

- Resin products must be used according to safety guidelines provided.
- We accept no liability for injury, damage, or loss resulting from misuse.

8. Intellectual Property

All content on this website, including images and text, is our property and may not be reproduced without permission.

9. Privacy

Your personal data will be handled in accordance with our Privacy Policy and UK GDPR regulations.

10. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.